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ARIZONA CORPORATION COMMISSION

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UTILITY COMPLAINT FORM

Investigator: Brad MortonPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinion No. 2006 - 55204Date: 9/12/2006Complaint Description: 08A Rate Case Items - OpposedFirst:Last:Complaint By: Karl E.

Grant

Account Name: Karl E. GrantHome: (480) 000-0000Street: [REDACTED]Work:City: Gold CanyonCBR:State: AZ Zip: 85218is:Utility Company: Gold Canyon Sewer CompanyDivision: SewerContact Name: [REDACTED]Contact Phone: [REDACTED]Nature of Complaint:

Docket No SW 02519A-06-0015

Arizona Corporation Commission
DOCKETED

SEP 13 2006

From: Karl Grant [REDACTED]
Sent: Monday, September 11, 2006 7:13 PM
To: Bradley Morton
Subject: Gold Canyon Sewer Proposed Increase

DOCKETED BY

[Signature]

ARIZONA CORPORATION COMMISSION
DOCUMENT CONTROL

2006 SEP 13 1A 8:30

RECEIVED

Dear Brad:

I am writing as another of the many of Gold Canyon whom are responding to the proposed sewer increase by the Gold Canyon Sewer Corp.

I moved here recently from the Midwest, Chicago area to be exact, in March of 2005. I had been retired for 7 yrs and like many others that move to Arizona for the warm climate, I too felt the cold weather lasted too long. I found a very nice place here in Gold Canyon and with my fixed income felt I could afford to live comfortably.

First the gasoline prices rise and crimp any trips of length, then to find the costs for even to watch television is expensive due to the fact an antenna just does not provide a signal worth watching. The cost of water is far more expensive than from where I came from and the sewer facilities is a totally separate entity.

(I know it's just an example, however where I came from the Municiple Services for water and sewer were together and the sewer cost was in direct proportion to how much water was used in any given billing period)

So, I am not asking for you or the AZCC to reinvent the wheel, I am asking only that you take into consideration the customers as myself, to dilligently look into the matter before you, look at what other areas are being charged, ask yourself is it really fair for for this company to request 100% increase over a rate that is the highest in the valley?

My guess is that if this company does get an increase of any kind, other municipalities are going to see that and act accordingly with their customers and submit outrageous rate proposals to the Commission, based solely on the fact that "Gold Canyon Sewer Company got a rate increase, we will too!"

ARIZONA CORPORATION COMMISSION

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This letter isn't "Written in Rage" to complain or threaten in any way, it is a fact though, with increases as they seem to come, living here in Arizona is getting far more expensive than in Illinois with the cold weather, and I may be forced to go back for economic reasons.

Sincerely Karl E Grant

[REDACTED]
Gold Canyon, AZ 85218

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton

Sent: Tuesday, September 12, 2006 9:37 AM

To: 'Karl Grant'

Subject: RE: Gold Canyon Sewer Proposed Increase

Dear Mr Grant,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and will docket it so it is part of the case and the Commissioners will be aware of your concerns. If you have other issues please contact me.

Sincerely,

Bradley G. Morton

Public Utilities Consumer Analyst

End of Comments

Date Completed: 9/12/2006

Opinion No. 2006 - 55204

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion** **No.** 2006 - 55205**Date:** 9/12/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:**

Steve

Busak

Account Name:

Steve Busak

Home: [REDACTED]**Street:**

[REDACTED]

Work:**City:**

Gold Canyon

CBR:**State:**

AZ

Zip: 85218**is:****Utility Company:**

Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

[REDACTED]

Contact Phone: [REDACTED]**Nature of Complaint:**

Docket No SW 02519A-06-0015

From: Steve Busak [REDACTED]

Sent: Tuesday, September 12, 2006 9:27 AM

To: Bradley Morton

Subject: Rate Case AW02519A-06-0015 (Gold Canyon Sewer Corp)

Brad Morton,

I'm writing in response to Gold Canyon Sewer Corp's (GCSC) request to the ACC for a rate increase from \$35.00 per month to \$70.34. Like most of my neighbors, I believe this request is outrageous.

According to articles in the local papers here, the current rate paid by GCSC customers is high compared to surrounding communities. GCSC's flat rate per household is also discriminatory. As a single person living alone, I pay the same each month as the family down the street with two children. And, my other neighbors up the street have to pay the same monthly cost even though they are gone for the entire summer.

To be fair, the cost of sewer service should be based on the amount of water consumed. At least that way, customers could have some control over the cost.

GCSC claims the increase is necessary to pay for the upgrades to the facility to control the smell. Well, the smell is still pretty bad despite the upgrades.

I respectfully request that the ACC deny GCSC's request for a rate increase. The current rate is already too high, the flat monthly rate is discriminatory, and the horrible smell coming from the facility has not been eliminated by the upgrades.

Thanks you,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Steve Busak

[REDACTED]
Gold Canyon, Az. 85218
[REDACTED]
[REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton

Sent: Tuesday, September 12, 2006 9:42 AM

To: 'Steve Busak'

Subject: RE: Rate Case AW02519A-06-0015 (Gold Canyon Sewer Corp)

Dear Mr Busak,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and will docket it so it is part of the case and the Commissioners will be aware of your concerns. If you have further issues please contact me.

Sincerely,

Bradley G. morton

Public Utilities Consumer Analyst

End of Comments

Date Completed: 9/12/2006

Opinion No. 2006 - 55205
